



# MEMBERS NEWSLETTER

MAY 2022



# CHANGES AS OF MAY 2ND

## ENTRANCES

We will be scrapping the one way system due to COVID numbers decreasing. When entering The Studio the front door will now be the way in and also the way out.

For those attending the Hut Made workshop, the entrance at the rear of the building will be solely for Hut Made. This will be clearly signed so there is no confusion.



## EARLY MORNING SESSIONS

From the 2nd May, Service Manager Emma will be taking over the early morning sessions as part of The Hubble Health and Wellbeing Programme. These sessions have been a big hit since their introduction and Emma is very excited to be taking over so her staff team have more time to plan fantastic sessions whilst putting her wellbeing life coaching certificate to good use.







# TONI'S SNUG

Before COVID the snug used to be in The Studio where it was a big part of the room and the atmosphere. For a while now due to COVID, we had to move it to the back room to create more space so we could remain COVID compliant. We are going back to the way it used to and also renaming the snug.

It will now be known as 'Toni's Snug' due to her being ever present within our wonderful service bringing joy and happiness to those around her. Toni has always loved the snug when she has been here and her family has supported the snug as they know how much she enjoys socialising on the sofas.

## PRICE INCREASES

Unfortunately like most things such as gas, electric, food and just about anything you can think of, prices are rising and at The Hut our bills are no different.

We don't like to do this and have tried to keep our costs down for a number of years, however we now feel it is time to apply a small increase to our session fees.

New fees are as follows:

Early Morning - £3.50

Morning/Afternoon - £6.50

Early Morning and Morning/Afternoon - £9.50

All day - £13.00

We still feel that we offer great value for money at The Hut. Prices will increase on June 1st due to some of our members payment plans not being updated and this giving them more time.



# RESULTS OF THE QUESTIONNAIRE

First of all many thanks to everyone that responded it is greatly appreciated and we will take all of your feedback into consideration.

**I FELT LIKE THE HUT  
DEALT WITH COVID  
WELL...**

92% of members agreed that we dealt with COVID well.

**I FEEL LIKE STAFF  
LISTEN TO ME IF I  
HAVE ANY  
CONCERNS...**

100% of members agreed that if they had any worries or concerns that the staff would be there to listen.

**OPENING TIMES ...**

100% of members agreed that opening at 10:30 suited their needs. Also 92% of members agreed that closing at 15:00 suited their needs as well.

**I FEEL THE RISE IN  
SESSION FEES ARE  
FAIR...**

100% of members agreed that the rise in session fees are fair.

Thanks for reading about our changes for May. Newsletters will be produced quarterly and Members Questionnaires will be distributed twice per year.

Kind Regards,

*Emma Little*

Emma Little  
Service Manager

